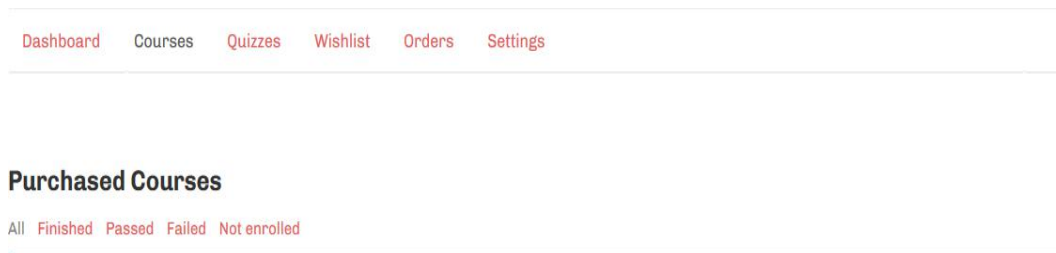# Course guide and common problems

How to take course and read better

- Visit our site. Go to My profile> Login to your account> You will get the account details> your courses> click and start learning

Dashboard   Courses   Quizzes   Wishlist   Orders   Settings

Purchased Courses

All Finished Passed Failed Not enrolled

- Learn the courses as per the **Learning methodology** to make your learning better and score best.

- Latest GK pdf will be available in the Most important monthly GK section of the course weekly to save your time.

Common problems and solutions during learning

1. Unable to access the course
Go to courses/ Your profile section. Login properly with your email and check your password. If still you get the problem, login after 5 minutes to refresh the settings. If still you get the problem contact us in the student support.

2. I mistakenly submit "Course Finish "button.
You can take courses upto a certain time mentioned in the respective course when you are enrolled. You can retake the courses again upto that time and given in the course page in your account section.

3. I have taken the quiz but no results.
Its simply calculates your raw score and when you again login you will get the results.

4. Quiz result are not showing.

Some students were using our quizzes to download and read only those quizzes without any proper learning. I have blocked the quiz archive for security reasons.

5. I am not getting any emails

Please check your spam folder. Also please save the emails I send and add that to your contact list and safe sender's list.

You can save the emails list I send which is easy by using the proper way.

1. **Please go to contacts.google.com .**
2. **At the top left corner, select Create contact.**
3. **Enter the contact's information, including the sender email address**
4. **Select Save in the bottom right corner**